



Important information For customers of the Job Center

Dear customers of the Job Center,

The Corona pandemic continues to force us to limit personal customer contacts to a necessary level until further notice.

If you would like to apply for basic benefits, please contact us by phone or in writing. We will contact you immediately. If a personal interview is required for the application, you will receive an invitation from us.

If you are already receiving benefits from the Jobcenter, a personal interview with the person responsible for financial issues or with your case manager is not possible without an appointment. You can request an appointment by telephone or in writing by e-mail or letter post to the Jobcenter. A scheduled personal interview can only take place if you present a proof that you have been tested, recovered or vaccinated ("3G").

From 01.11.2021, you can visit the Jobcenter reception desk Monday to Friday between 9 a.m. and 12 p.m. for clarification of urgent brief concerns.

To enter the Job Center, you must be vaccinated, tested or recovered ("3G")

Please note:

- You cannot hand in any documents at the Job Center reception. Please use the mailbox at the building or send us your documents by mail or e-mail.
- It is not possible to answer questions about the current situation at the reception desk. If you have questions about benefits or subsidies, please contact us by phone, e-mail or mail.
- You cannot copy documents at the Jobcenter.
- You can only enter the Jobcenter wearing a medical mouth/nose protection and adhere to the "AHA rules".
- Please stay at home if you feel ill
- If your concerns cannot be resolved at the front desk on short notice, you will be contacted by the Job Center to schedule a face-to-face appointment if needed.
- We are still reliably available to you by telephone and in writing. Please take advantage of this opportunity before you visit the Jobcenter in person!

Job Center contact information:

Email: Jobcenter-Darmstadt@jobcenter-ge.de

Postal address: Jobcenter Darmstadt, Groß-Gerauer Weg 3, 64295 Darmstadt, Germany.

Telephone: 06151/42854 - 0

Emergency hotline: 06151/42854 - 226

Homepage: <http://www.jobcenter-darmstadt.de/>

We thank you for your understanding in case of possible inconveniences caused by the pandemic.